

LearningSource

Computer based training designed to provide cost effective, just in time training

Historically, GE provided an on-site facilitator to deliver training classes requested by customers. The facilitator would create training materials, develop a presentation and work different shifts to meet customers' expectations. The challenge of this type of training is that it is inconsistent in content, difficult to schedule and cover all who need to be trained and allow little flexibility for the training participant.

GE's Solution

LearningSource is the portal for online training curriculum that covers all aspects of a customer's facility. Online learning is different in many respects from the traditional face-to-face learning we're used to – primarily in the way we get our information and how we interact with facilitators and classmates.

The LearningSource curriculum is hosted by a Learning Management System (LMS) allowing customers to access the learning from their computer network. It is a secured site that is managed by the customer allowing them to track employee performance, monitor employee progress and have testing capabilities. Certificates of completion are available after a participant completes the targeted curriculum.



Products/Services Offered

LearningSource encompasses a total of 20 hours of online courses segmented into 6 learning curricula:

- Fundamentals of Water Treatment (7 hrs)
- Cooling Water Fundamentals (2.5 hrs)
- Advanced Cooling Water Program (4 hrs)
- Wastewater Program (3.5 hrs)
- RO Program (1.5 hrs)
- Boiler Program (1.5 hrs)



Customer Benefits



LearningSource, training can be delivered anytime and anywhere based on the customers needs. LearningSource can deliver the following benefits:

Convenience

- Courses are accessible when the customer needs them
- Learning is self-paced (not too slow, not too fast)
- The online environment is far easier (and often more comfortable) than face-to-face classroom training
- Time is not a factor - courses are available 24/7



Cost and Selection

- Choose from a wide range of courses to meet customer needs
- Curriculum is priced in “chunks” to provide the best training options for your customer

Flexibility

- Online learning accommodates customer style of learning - it's student-centered
- Skip over familiar material and focus on relevant training that fulfills the customer needs
- Can be used for foundational learning and as a refresher when needed “just in time” training

Higher Retention

Online learning will draw you to topics you like and enjoy. Studies show that because of this and the variety of delivery methods used to reach different types of learners, retention is frequently better than in a traditional classroom.

- The online environment is far easier (and often more comfortable) than face-to-face classroom training

Global Opportunities

Global, consistent, online training delivered at any location, at any time, delivering the same consistent message is a key advantage

Additional Information

Contact your local GE Water & Process Technologies representative for more information.